

Harlan Return Policy:**Parts Warranty:**

12 month Limited Warranty from date of sale with the exception of wear items and/or electrical parts. Returns must be authorized by Harlan and are subject to a restocking fee.

Product Return:

Before returning any product, please contact your Harlan Territory Representative with the date and number of the original invoice, the stock number, and a description of the defect, or reason for Return.

Seller will provide an RGA number as well as information on where to send the return. RGAs are valid for a period of 30 days. Goods received after 30 days of invoice date or after RGA has expired may be returned to the customer without credit issued.

Product must be shipped freight prepaid. Non-stocked, special order and custom products will not be accepted for return. Customer will be responsible for all applicable restocking fees and return freight charges to the manufacturer. Product must be returned in original packaging and in resalable condition and include all component parts.

Warranty Policy:

Harlan Global Warranty is made to the original purchaser only and is non-transferable.

Limited Warranty:

This Limited Warranty is limited to defects in materials and workmanship of the product, as supplied by the manufacturer.

Warranty Period:

Your warranty period begins on the date of purchase. We offer a one year part replacement warranty unless otherwise stated.

Replacement Part(s):

Replacement parts provided as warranty replacement carry the remainder of the original warranty term or 90 days whichever is longer.

Refunds:

Harlan Global reserves the right to refund your money instead of replacing or repairing a product.

What is not covered:

This warranty does not cover parts that fail as a result of improper installation, misuse, abuse or the failure of another part. Parts modified for use or installed for use other than their original design and application have no warranty.

NEW:

Products qualify for New Return, if they have not been installed, are in their original packaging, unopened, including all original materials supplied with the product.

NOT ALL PRODUCTS ARE ELIGIBLE FOR RETURNS. ALL SALES OF CUSTOMIZED ITEMS ARE FINAL AND NOT ELIGIBLE FOR RETURNS. IN ALL CASES, YOU ARE RESPONSIBLE FOR VERIFYING AND COMPLYING WITH PROPER SHIPPING REQUIREMENTS OF YOUR SELECTED CARRIER.